

INFRARED HEATER

TWH-15Q2
PRODUCT USE GUIDE

INTRODUCTION

Thank you for choosing our heater. This owner's manual will provide you with valuable information necessary for the proper care and maintenance of your new product. Please take a few minutes to read it.

1

TABLE OF CONTENTS

SECTION 1	
IMPORTANT INSTRUCTIONS	PAGE 3-4
SECTION 2	
SAFETY FEATURES	PAGE 5
TECHNICAL PARAMETERS	PAGE 6
SECTION 3	
PRODUCT DIAGRAM	PAGE 6
CONTROL PANEL	PAGE 7
REMOTE CONTROL	PAGE 8
SECTION 4	
OPERATING INSTRUCTION	PAGE 9-11
SECTION 5	
IN THE BOX	PAGE 11
MAINTENANCE	PAGE 12
TROUBLESHOOTING	PAGE 13
STORAGE	PAGE 13

2

service@lifepluspro.com

IMPORTANT INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, injury to persons, and hyperthermia, including the following:

- Read ALL instructions before using this unit.
- CAUTION:** Risk of Electric Shock. DO NOT open or try to repair the heater yourself.
- This heater may get hot when in use. To avoid burns, DO NOT let bare skin touch hot surfaces. If provided, use handles when moving this heater.
- Keep combustible materials, such as furniture, pillows, bedding, paper, clothes, and curtains at least 3 ft from the front of the heater and keep them away from the sides, top, and rear. DO NOT place towels or other objects on the heater.
- Extreme caution is necessary when any heater is used by or near children or the disabled, or when the heater is left operating and unattended.
- DO NOT operate any heater with a damaged cord or after the heater malfunctions, has been dropped or damaged in any manner. Return heater to authorized service facility for examination, electrical or mechanical adjustment, or repair.
- This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. NEVER locate heater where it may fall into a bathtub or other water container. To protect against electrical hazards, DO NOT immerse in water or other liquids.
- DO NOT touch the control panel or plug with a wet hand.
- DO NOT run cord under carpeting. DO NOT cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- DO NOT insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- To prevent a possible fire, DO NOT block the air intakes or exhaust in any manner. DO NOT use on soft surfaces. Use a bed, where openings may become blocked.
- A heater has hot and arcing or sparking parts inside. DO NOT use in areas where gasoline, paint, explosive and/or flammable liquids are used or stored. Keep unit away from heated surfaces and open flames.

3

service@lifepluspro.com

- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- To avoid fire or shock hazard, plug the unit directly into a 120 V AC electrical outlet.
- To disconnect heater, turn controls to OFF, then remove plug from outlet. Pull firmly on the plug. DO NOT unplug by pulling on the cord.
- Always unplug the unit before moving or cleaning, or whenever the heater is not in use.
- Use only for intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons. The use of attachments not recommended or sold by unauthorized dealers may cause hazards.
- Always use on a dry, level surface. Use on floor only.
- Hyperthermia can result in death. Symptoms of hyperthermia include high body temperature, headache, nausea, vomiting, tiredness, dizziness, fainting, and rapid pulse. If you begin to experience symptoms related to hyperthermia, turn off the heater and seek medical attention.
- To avoid excessive room temperatures which can cause hyperthermia: DO NOT leave product running unattended in a confined space around infants, or individuals with reduced physical, sensory, or mental capabilities.
- DO NOT use outdoors.
- WARNING:** To reduce the risk of fire or electric shock, DO NOT use this unit with any solid-state speed control device.
- DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void your warranty. The inside of the unit contains no user serviceable parts. Qualified personnel should perform all servicing only.
- Connect to properly grounded outlets only.
- Save these instructions.

4

service@lifepluspro.com

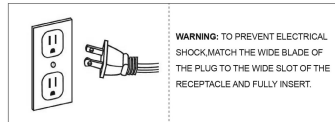
SAFETY FEATURES

Tip-Over Safety Feature

This heater is equipped with a tip-over safety feature. Once the heater is tipped over, an internal switch will automatically shut the heater off. Once the heater is restored an upright position, the heater will reset. To continue operation, turn on the heater using the supplied remote control or the control panel on the heater.

Overheat Safety Feature

This heater is equipped with an overheat safety feature. When the heater's internal components reach a certain temperature that could cause overheating and possible fire, the heater will automatically shut off.



WARNING: TO PREVENT ELECTRICAL SHOCK, MATCH THE WIDE BLADE OF THE PLUG TO THE WIDE SLOT OF THE RECEPTACLE AND FULLY INSERT.

WARNING: It is normal for the power cord to feel warm to the touch; however, a loose fit between the outlet and the plug may cause overheating of the plug. If this occurs, try inserting the plug into a different outlet. Contact a qualified electrician to inspect the original outlet for damage.

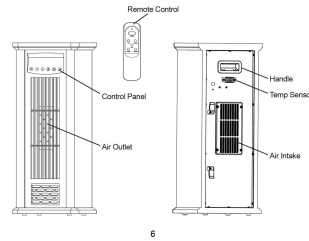
5

service@lifepluspro.com

TECHNICAL PARAMETERS

Model No.	TWH-15Q2
Item Name	Infrared Heater
Rated Voltage	120V(60Hz)
Rated Power	1500W
Three Setting	Low / High / ECO
Safety Protection	Tip-Over&Overheat Protection
Net Weight	17.54 lbs
Gross Weight	22.27 lbs
Product Size	9.6 (W) x 10.8 (D) x 24.3 (H) Inch

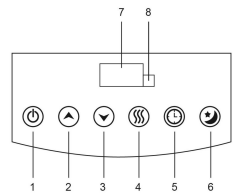
PRODUCT DIAGRAM



6

service@lifepluspro.com

CONTROL PANEL

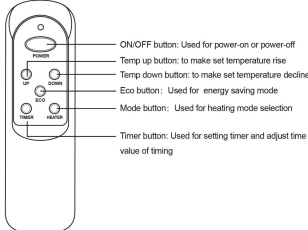


- ON/OFF button: Powers the display on and off.
- Temp up button: To increase desired temperature.
- Temp down button: To decrease desired temperature.
- Heating Mode button: To select between High and Low modes.
- Timer button: Used to engage timer mode and to set hour value for the timer.
- ECO button: Operate the machine in energy-saving mode.
- Digital display: Indicate set room temperature or time or heating mode or lock.
- Signal receiving window: For receiving remote control signal.

7

service@lifepluspro.com

REMOTE CONTROL



PREPARATION








Place the heater on a firm, level surface and plug into a 120V 60Hz power outlet. Insert 2 AAA batteries into the remote control before using (Batteries Not Included)

8




service@lifepluspro.com

OPERATING INSTRUCTION

1. Start and select working mode

 OR 	Turn the heater on by pressing the ON/OFF button on the control panel or by pressing the Power button on the supplied remote control. Once power is off, heating element will stop working at first. Fan will proting working for 3 min to emit plenty of heat inside. This mark will indicate running during the 3 min.
 OR 	Select a heat Mode Press the HEAT button to toggle between high and low heat modes.
 OR 	Press ECO button for ECO mode selection.
	High Mode uses 1500W, Low Mode uses 1000W. ECO mode is an Economic Energy Saving Function. When ECO mode is chosen, the heater will manage itself from less to more heating power (watts) in an attempt to maintain a constant warm 69°F.

2. Start Desired Temperature






 OR 	Adjust the desired temperature by pressing the Up/Down arrows on the control panel or remote control.
	Desired temperature options vary from 59°F to 86°F. Once you have chosen the desired temperature, the heater will remain on until the room temperature increases to the temperature on the digital display. The heater will cycle on and off to maintain the desired room temperature.

9

service@lifepluspro.com






3. Setting the POWER-OFF-TIMER Function

Note: The Power-Off-Timer Function will allow for the heater to power OFF after a certain set time, and can only be set while the heater's display is in the "On" position.

 OR 	Turn the heater to the "On" position. Press the Timer button on the heater's control panel or the remote.
	The digital display changes from the "temperature" to the "hours" option for the timer. Continue to press the timer button to change the number of hours you would like the heater to run before powering itself off. The hour options for the timer are from 0 to 12 hrs. (in 1 hr increments).
 OR 	The selected hour increments will flash for a few seconds, then revert back to the set desired temperature. The heater will power OFF when the internal heater clock counts down the hour increments you set.

4. Setting the POWER-ON-TIMER Function

Note: The Power-ON-Timer Function will allow for the heater to power ON after a certain set time, and can only be set while the heater's display is in the "Off" position.





 OR 	Turn the heater to the "OFF" position. Press the Timer button on the heater's control panel or the remote.
	The digital display shows the "hours" option for the timer. Continue to press the timer button to change the number of hours you would like the heater's internal clock to count down before powering itself on. The hour options for the timer are from 0 to 12 hrs. (in 1 hr increments).
 OR 	As long as a timer is set, the digital screen will always display the timing time. The heater will power itself ON when the internal heater clock counts down the hour increments you set.

10

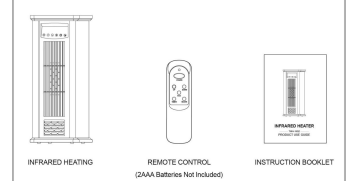
service@lifepluspro.com

5. Setting electro lock

The Electro Lock can help avoid the heater from being accidentally engaged by children. The locking mechanism can be set in both the ON and OFF modes.

 And 	Press Temp Up and Temp Down buttons at the same time for 3 seconds. Locking is complete when you hear a beep. When locked, the functions of the control panel and remote will be locked for use. (LG displayed on the digital screen)
 And 	When you need to unlock it, press Temp Up and Temp Down buttons at the same time for 3 seconds. You will hear a beep. The control panel and remote control will become functional again.

IN THE BOX

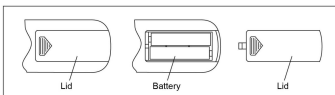


11

service@lifepluspro.com

MAINTENANCE

- Turn off the heater on by pressing the ON/OFF button on the control panel or by pressing the Power button on the supplied remote control.
 - Unplug the unit and let it cool completely.
 - To keep the heater clean, the outer shell may be cleaned with a soft, damp cloth. You may use a mild detergent if necessary. After cleaning, dry the unit with a soft cloth.
- CAUTION:** DO NOT let liquid enter the heater.
- DO NOT use alcohol, gasoline, abrasive powders, furniture polish, or rough brushes to clean the heater. This may cause damage or deterioration to the surface of the heater.
 - DO NOT immerse the heater in water.
 - Wait until the unit is completely dry before use.
 - If you won't use the unit for a long time, please take out battery in remote control according to following steps, then take care of the remote control.



12

service@lifepluspro.com

TROUBLESHOOTING

If the heater will not operate, please check the following before seeking repair advice:

- Check if the power cord is plugged into an electrical outlet, if not, plug in.
- Check if electricity to the main fuse is working.
- Check to see if the battery on the remote is placed correctly, undamaged.

NOTE: For the heater to function properly, the desired temperature on the heater must be set a few degrees higher than the temperature in the room. If the seems to not be heating, increase the desired temperature on the heater to engage the heat elements.

To ensure proper heat dissipation, always place the heater at least 3 feet away from walls or other objects. If the heater stops working due to poor heat dissipation, unplug the power cord, allow the unit to cool, and then plug it back in to resume operation. Do not block the air vents or place the heater in confined spaces.

STORAGE

Store the heater in a cool, dry location when not in use. To prevent dust and dirt build-up, use the original packaging to repack the unit.

CUSTOMER SERVICE
E-mail: service@lifepluspro.com

13