



USER MANUAL DEHUMIDIFIER



For life's and more information please visit
www.humsure.com

@Humsure

@Humsure

@Humsure

@Humsure

Service-us@humsure.com

We are expecting to see our products (RMT) your life and your future.
 Your satisfaction is our top priority.
 Please tag us if you share a keep on your social media.
 Manufacturer: Humsure LLC, 1321 W MAIN ST, PMB 515, STERLING, CO 80751
 Address: 200 HUNTER AVENUE, HUNTSVILLE, TN 37416, USA
 PHONE: 1-800-333-3333
www.humsure.com

FOR CUSTOMERS

Thank you for purchasing our dehumidifier.

Humsure has been committed to developing powerful and easy-to-use products to bring more convenience to your life. We highly recommend you to keep this user manual for future reference in case of unexpected problems.

Please read this user manual carefully to ensure proper use of the dehumidifier. This dehumidifier is perfect for reducing humidity in family bedrooms, bathrooms, basements, offices, storage rooms and more.

Humsure dehumidifier reduce the room humidity efficiently, creating a more healthy and comfortable environment for you and your family.

REQUESTING CUSTOMER SERVICE

If there are any problems of the product, please contact Humsure Customer Service at Service-us@humsure.com with your Purchase Order ID. We'll help you solve the problems as soon as possible.

WARRANTY & SUPPORT

WARRANTY

Humsure offers a 12-month warranty to all of our products together with the original proof of purchase when a defect occurs, including those newly purchased and unused, from Humsure or through an authorized reseller, wholly or substantially, or as a result of faulty manufacturing parts, or workmanship during the Warranty Period. The warranty does not apply if damage is caused by other factors, including but not limited to:

- Normal wear and tear;
- Abuse, mishandling, accident or failure to follow operating instructions;
- Exposure to liquid or infiltration of foreign particles;
- Replacing or modification of the product other than by Humsure.

There is a professional team for the warranty service, but we always encourage our customers to contact us if any issues, regardless of warranty terms. If you are experiencing an issue with Humsure product, you can reach out to us at Service-us@humsure.com, we will dedicate our efforts to resolve it for you.

Extend 1-Year Warranty for Free

Register your product at www.humsure.com to get 1-year extended warranty for free.

Customer Support

If you have any questions or concerns about our product, please feel free to contact our expert support team. Humsure customer service is ready to help.

HUMSURE LLC
 1321 W MAIN ST PMB 515
 STERLING, CO 80751

Support Hours
 24Hours available

CONTACT US

We will help you if you have any problems with your dehumidifier in the future! Please keep this manual for future reference.

Customer Service Email
Service-US@Humsure.com

ATTENTION
 Contact us if you have any problems with this product.

CONTACT US

We will help you if you have any problems with your dehumidifier in the future! Please keep this manual for future reference.

Customer Service Email
Service-US@Humsure.com

ATTENTION
 Contact us if you have any problems with this product.

WARNINGS

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

SPECIFICATIONS

Model No.	AP10-2012EE
Power Source	115V-60Hz
Total Input Current	2.6A
Input Power(65°F/50% RH)	165W
Input Current(65°F/50% RH)	2A
IEF(65°F/60% RH)	0.8 liters/KWh
Motor FLA	0.54A
Motor Compressor	RLA:1.85A/LRA:8A
Refrigerant	R134a(1.35 oz)(39g)
Maximum Allowable Pressure	580PSIG(4.0MPa)
High Pressure	246.5 PSIG(1.71MPa)
Low Pressure	87 PSIG(0.6MPa)

*Specifications are subject to change without prior notice.

CONTENTS

01 Notice of Compressor Running Status	
Notice of Full Tank Detection	
Before First Use	02
03 Important Safety Instructions	
Product Details	
04 Operation	
Control Panel • Drainage	
06 Care & Cleaning	
Cleaning Tips • Clean The Filter	
Storage	
07 Notice of Continuous Drainage	
Wrong Drainage Methods	
Advised Drainage Methods	
09 Troubleshooting	
About Warranty	10

TROUBLESHOOTING

1 When using the machine, please do not put it on a soft or uneven ground to prevent vibration and movement.

2 Do not insert any thin rods or hard items into the machine to prevent malfunctions and danger.

3 When using the machine, please keep it away from any heating furnaces, electric wires and other heating sources.

4 When using the machine, please close doors and windows for the optimal moisture removal effect.

5 Please do not put any objects around the machine. The dehumidification effect will be affected.

6 Please unplug the machine from the power source if you do not use it for a long time.

7 When cleaning the machine, please use soft cloth to wipe gently. Do not use solvent or directly.

8 Please do not put any objects on the dehumidifier.

9 Please clean the intake grille every two weeks. Do not use water above 104°F, alcohol, gasoline or benzene.

10 When using the hose to drain continuously, please place the hose horizontally and make sure it is even and not wind.

11 After cleaning the intake grille, please do not try to under direct sunlight to prevent it from deforming.

12 Before moving or carrying the machine around, please empty the water tank first.

Placement

a. It's recommended to operate the dehumidifier at ambient temperature between 41°F and 95°F (5-35°C). When the ambient temperature is lower than 59°F (15°C), frost may occur and the compressor will stop working. The appliance will defrost automatically. When defrosting is over, it will start working again.

b. Keep the dehumidifier upright on a flat and sturdy surface and make sure there is at least 10-inch space around it.

Notice of Compressor Running Status

It's a normal phenomenon that the compressor and fan keep running when the ambient humidity reaches the preset RH. The fan stops 5 minutes after the preset RH is reached. The compressor stops when the ambient humidity is 4% lower than the preset RH, and it starts automatically when the ambient humidity level is 4% higher than the preset level. The Return Difference design featuring 4% error range is for better protecting and prolonging lifespan of the appliance.

ABOUT WARRANTY

Q: Do you have warranty for this product?

A: We strictly abide by the E-commerce platforms regulations which cover a free replacement within 30 days if this products breaks under normal use or unintended damage. Please contact our after-sales email quickly to feedback questions. In order to quickly help you solve problems and give you a satisfactory service experience you may also get additional 1-year's warranty after register your order information in our warranty system.

Q: How can I get the additional warranty?

A: Please enter www.humsure.com/ to register in Humsure warranty system. And we promise our team always stands behind our product, we will try our best to help you get a better experience on the product.

BEFORE FIRST USE

To prevent any unintended damage, please leave the appliance standing upright for 2 HOURS before plugging it in. Please always keep the appliance upright on a flat surface during use.

TROUBLESHOOTING

PROBLEMS	PROBABLE REASONS	SOLUTIONS
The dehumidifier does not work	The power cord is not plugged in the socket. The "FULL" indicator light is on. The room humidity is lower than setting.	Make sure the power cord is securely plugged in the socket. Please remove the water from the tank or reduce the tank level. Please reset the humidity setting of the dehumidifier to lower than the room humidity.
Dehumidifying effect is not obvious, or the dehumidifier is not removing moisture.	The intake grille is dusty. The inlet or outlet is blocked. Doors and windows are open. The room temperature or humidity is too low.	Please clean the intake grille and make sure there is at least a 10-inch space around the dehumidifier. Check that all doors and windows are properly closed. This is normal.
The dehumidifier is a little noisy.	The vibration may be caused from unbalanced load.	Please stop the machine in a flat place to unbalance the load.
The air humbles does not work.	The intake grille is clogged. The intake grille is clogged.	Please clean the intake grille. Please clean the intake grille.

The display shows "E1", "E2" or "H1"

E1: The component inside dehumidifier is under open circuit or short circuit.
 E2: The indoor temperature is higher than 38°F.

! If you have any other problems, please contact us.
 Customer Service Email: Service-US@Humsure.com

IMPORTANT SAFETY INSTRUCTIONS

- Keep the dehumidifier standing upright for 2 hours after it is shipped.
- Keep the dehumidifier at least 10 inches away from the surroundings.
- Place the dehumidifier on a flat and sturdy surface.
- Keep the dehumidifier grounded.
- Turn off the dehumidifier and empty the water tank before moving it.
- Do not turn off the dehumidifier by directly unplugging it. Press the "ON/OFF" button instead.
- Turn off and unplug the dehumidifier before cleaning.
- Never insert your finger or other objects into the intake grille.
- Do not cover the inlet or outlet grid with cloths or towels.
- Pay special attention when using the dehumidifier in a room with infants, children, and the elderly.
- Do not climb or sit and place heavy objects on the dehumidifier. Take special care to warn children of this.
- Please keep the dehumidifier away from heat sources and chemicals area.
- Do not use the dehumidifier in a location exposed to flammable gas or combustible, such as gasoline, acetone, primer, etc.
- Do not use the dehumidifier in places where it may be splashed with water.
- Do not place the water tank on the dehumidifier while working.
- Do not use other detergents to clean the dehumidifier. Clean it with a soft cloth instead.
- Please turn off and disconnect the power if there is a strange sound, smell, or smoke.
- Do not dismantle or modify the dehumidifier or the power cord on your own. Please contact us at service-us@humsure.com immediately if they are damaged.

PRODUCT DETAILS

- 1 Air Outlet
- 2 Control Panel
- 3 Handle
- 4 Intake grille

- 5 Water Tank
- 6 Continuous Drainage Outlet
- 7 Power Cord
- 8 Castor

Advised Drainage Methods

This method is applicable for external water collecting vessel, please note the following:

- Keep the floor downward.
- Make sure the drainage outlet of the appliance is always higher than the maximum water level of the water collecting vessel or water may flow backward.
- Make sure there is always a height difference of 5.5 in between the outlet of the appliance. The outlet of hose should be 5.5 in lower of the water level.

This method is applicable for floor drain. Securely connect the hose to the appliance and place the other end to the floor drain.

OPERATION CONTROL PANEL

Plug the dehumidifier in, and then press **ON/OFF** to turn it on/off.

Short press **MODE** to choose the desired mode.

STANDARD	RH	Operation	RH Adjustment	Turbine Speed
STANDARD	45%/50%	Manual setting	✓	High
DRYING	45%	Automatic setting	✗	High
DEFROST	Continuous Operation (CO)	Automatic Setting	✗	High
SLEEP	50%	Automatic Setting	✗	Low

Press **TIMER** to set the timing of Auto-start or Auto-stop from 0 to 24 hours.

Press **HUMIDITY** to set the humidity level ranging from 45% to RH 80% and CO (Continuous Operation) under standard mode.

IONIZER: Long press **IONIZER** for at least 3 seconds to turn on/off ionizer function.

DEFROST: When the room temperature is low, the dehumidifier will automatically remove the frost inside with the "DEFROST" light on to ensure its performance.

FULL: When the water tank is full, no in place or taken out, the "FULL" indicator light will remain red and the dehumidifier will beep.

NOTICE OF CONTINUOUS DRAINAGE Wrong Drainage Methods

! If there is a U shape or a V shape between two ends of the hose, the increasing accumulation of water in the valley may stop water from draining to the water collecting vessel. It eventually leads to a backflow to water tank or a water leak from other lower parts of the appliance.

! If there is no space between the outlet of hose and the water collecting vessel, the increasing pressure of water caused by raising water level may result in a failure of drainage from the appliance. It eventually leads to a backflow to water tank or a water leak from other lower parts of the appliance.

DRAINAGE

There are two methods of drainage to choose from.

01 Manual Drainage

When the tank gets full, the dehumidifier will alarm and stop working automatically. Meanwhile, the "FULL" indicator light will turn on. It is suggested to pour out the water in the tank.

- Take out the tank gently.
- Empty the tank and put it back in place. (The "FULL" indicator light will remain on)

02 Continuous Drainage (optional)

- Take out the water tank is find out the continuous drainage outlet.
- Plug the drain hose in securely, and place the hose downward to ensure proper drainage.

CARE & CLEANING

Attention:

- Please clean the dehumidifier after turning it off for 1 hour.
- Please use slightly water-dampened cloth to clean the dehumidifier.
- Please do not use volatile chemicals, gasoline, detergent, chemical cleansed fabrics or other cleaning solutions, which may be harmful to the dehumidifier.
- The filter is embedded inside the intake grille, so they are actually integrated.
- Please do not wash the dehumidifier with water directly.

CLEAN THE INTAKE GRILLE

Experiments show that a high-quality intake grille is great for dehumidifying effect. Therefore, it is suggested to clean and dry up the intake grille every two weeks.

- Take off the intake grille
- Remove the dirt build-up and wash the intake grille with lukewarm water below 104°F(40°C)
- Install to the dehumidifier before start-up the dehumidifier before start-up

STORAGE

If you do not need to use the dehumidifier for a long time, please store it in the following ways:

- Turn off the dehumidifier, cut off the power and sort out the power cord.
- Empty the water tank and keep it dry.
- Clean the intake grille and dry it out.
- Store the dehumidifier in a cool and dry place.