

User Manual

Aura™ Vision Smart Lock

US Door & More Inc.

Special Attention:

Keep a mechanical key accessible outside the locked room.

Recharge the removable battery when the low-battery warning appears.

Install and test the lock with the door open.

Insert the battery only after the assemblies and wiring are installed.

Create an administrator before relying on electronic entry.

Read this manual before installation and keep it for future reference.

Contents

1. Introduction and parts 4

Dimensions and package contents 4

Specifications 5

Exterior and interior controls 6

2. Installation and everyday use 8

Install the exterior and interior assemblies 9

Set handing, test and unlock 11

3. Set up users at the keypad 12

Add and remove access credentials 13

Settings and factory reset 14

4. Smart Life app 15

Connect to 2.4 GHz Wi-Fi 16

Remote requests and camera 17

Guest access, alerts and records 18

5. Battery care and emergency access 20

6. Troubleshooting 22

7. Frequently asked questions 23

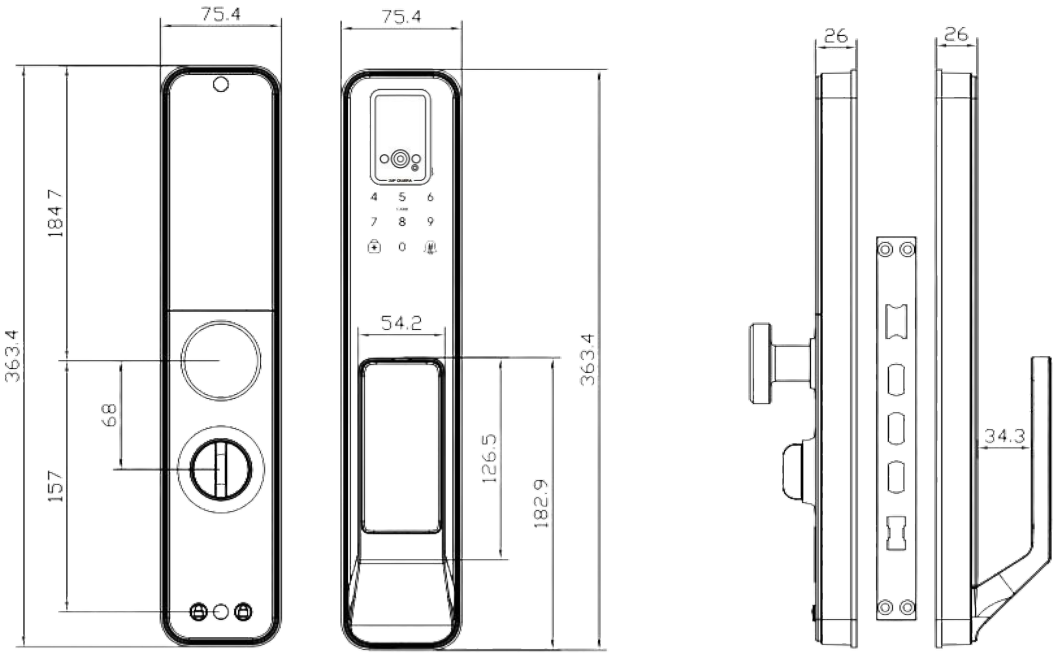
Guarantee 25

Contact US Door & More Inc. 26

Need help quickly? Battery charging: page 20. Dead battery: page 21. Keypad or app problems: page 22.

1. Introduction

1.1. Lock Structure (dimensions in mm)



1.2.Packing List

Check the following list to check whether the package contains all the parts.

NO	Name	Qty		NO.	Name	Qty
1	Front Panel	1		10	Mortise Screws:KM5*10mm (For Steel Door)	4
2	Back Panel	1		11	Mortise Screws:KM4*25mm (For Wooden Door)	4
3	Mortise	1		12	M5*30mm Screw	1
4	Card	3		13	M5*40mm Screw	1
5	Override Key	2		14	M5*50mm Screw	1
6	Waterproof Rubber Plate	2		15	M5*60mm Screw	1
7	Screw Stubs:M5*35mm	2		16	User Manual	1
8	Strike & Strike Box	1+1		17	Screw Hole Cap	1
9	Sliding Screws:M5*11mm	1				

Also supplied: 1 rechargeable battery pack and 1 USB-C charging cable.
Use the drilling template supplied with your unit; this figure is not a drilling template.

1.3. Specifications

Product	Aura Vision Smart Lock	Compatible doors	Wood and aluminum
Material	Aluminum alloy	Battery	4,200 mAh rechargeable lithium pack
Lock weight	3.5 kg	Door thickness	38-60 mm (approx. 1.50-2.36 in.)
Entry methods	Face, palm vein, PIN, RFID card, mechanical key and Wi-Fi remote request; fingerprint if equipped	Credential capacity	Up to 300 combined credentials. Face: up to 50 Palm: up to 50 Fingerprint: up to 100
Finish	Black	Operating temperature	-10°C to 55°C (14°F to 131°F)
Connectivity	2.4 GHz Wi-Fi Smart Life app	Operating humidity	0-95%
Low-battery alert	Recharge promptly when the warning appears.	Panel body size	363.4 x 75.4 x 26 mm (H x W x D; excludes handle projection)

Battery and accessories

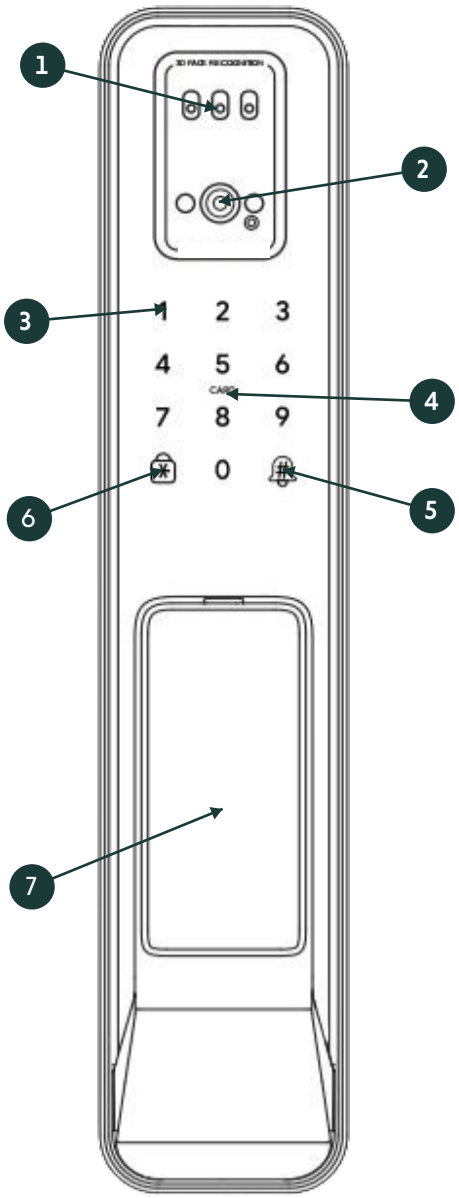
The removable battery pack and USB-C charging cable are supplied with the lock. Use the charging-input rating on the battery label when selecting a compatible USB power adapter. A screwdriver is required for the cover and installation.

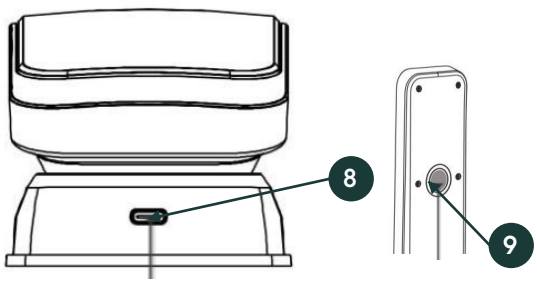
Before you begin

Keep your mechanical key accessible outside the locked room. Create an administrator before connecting the app or relying on electronic entry. See pages 12 and 16.

1.4. Identify the exterior controls

Exterior = the side of the door facing visitors.





Underside

Behind the grip

1 Face and palm reader

Face the upper recognition area or present an enrolled palm when prompted.

2 Camera

Shows the visitor during a doorbell / remote-unlock request.

3 Keypad

Touch to wake. Enter PINs and menu commands here.

4 RFID card area

Present an enrolled card at the keypad / card-detection area.

5 # / doorbell

Confirms entries. From standby, requests remote opening.

6 * key

Cancels, returns, exits or deletes, according to the current prompt.

7 Mechanical key access

The backup key cylinder is behind the exterior keyhole cover.

8 Emergency USB-C port

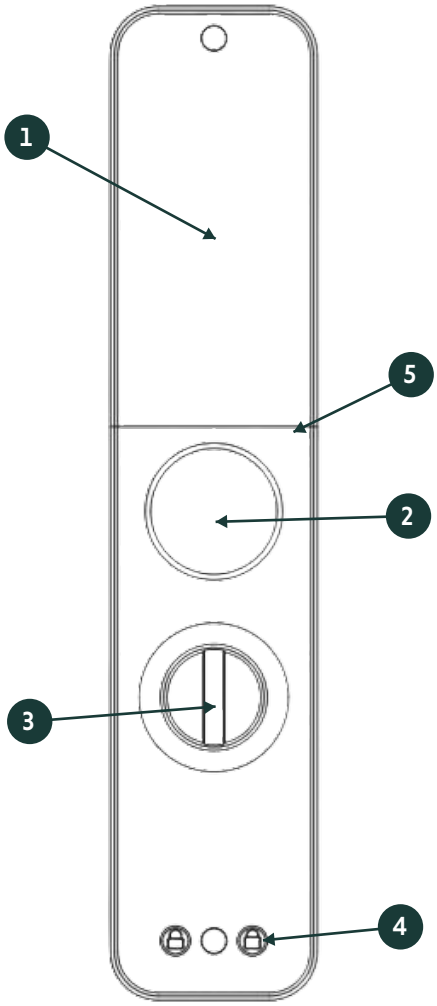
On the underside of the exterior assembly. Temporary power for entry.

9 Fingerprint reader, if fitted

Located behind the exterior grip as shown in the detail below.

1.5. Identify the interior controls

Interior = the side facing inside your home.



1 **Battery cover**

The upper cover conceals the removable battery compartment. Release its retaining fastener before opening.

2 **Interior handle**

Use the indoor handle to move the door after the lock has released.

3 **Manual thumbturn**

Manually lock or unlock from inside. Press and turn as needed; the direction depends on handing.

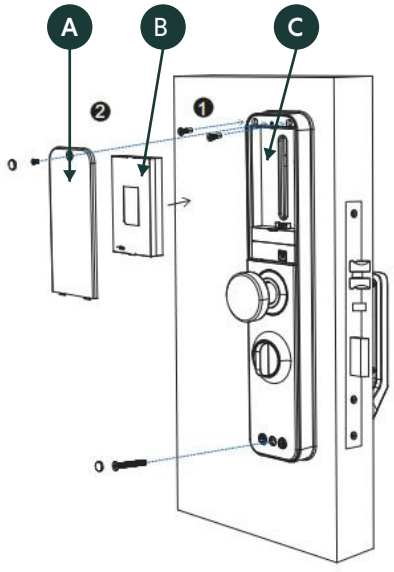
4 **Electronic lock / unlock control**

Short press to unlock; long press to lock. Verify operation with the door open.

5 **Reset control - under the cover**

Factory reset erases credentials. Do not press it while charging or replacing the battery. See page 14.

Battery access



A. Cover - the outer removable panel.

B. **Battery pack** - lift out for charging.

C. Compartment - align the pack with the contacts when reinstalling.

2. Installation

2.1. Before you start

Confirm the door preparation

This is a mortise lock. The lock body fits into a pocket cut into the edge of the door. Door thickness alone does not establish compatibility.

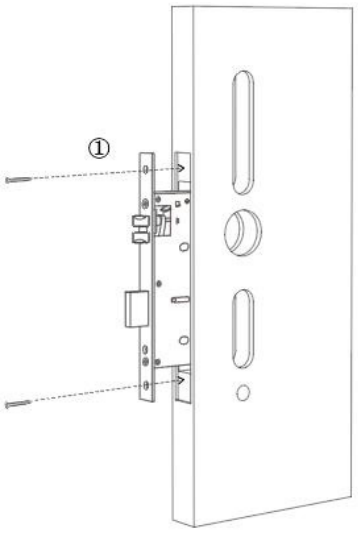
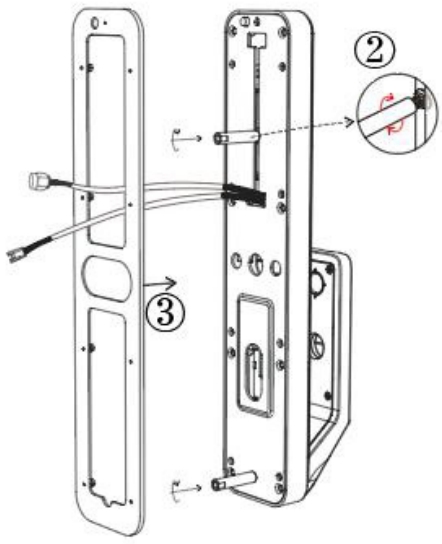
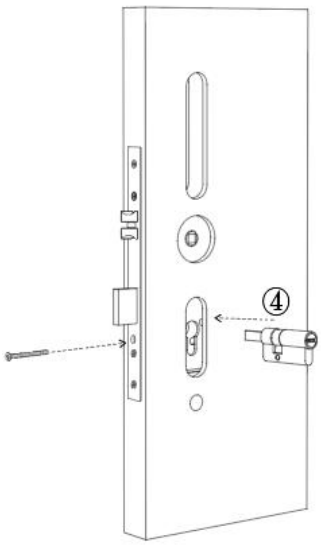
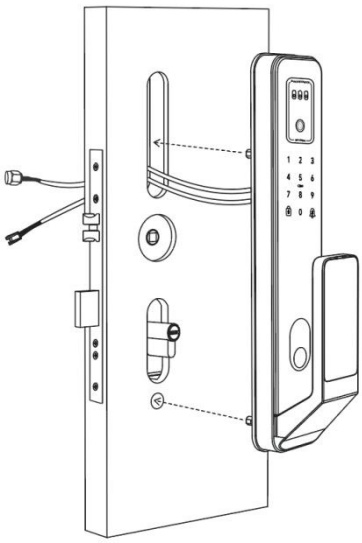
Check	What to confirm
Door	Wood or aluminum, 38-60 mm thick, with sufficient room for both panels.
Mortise and backset	Match the supplied lock body, cylinder, spindle and drilling template to the door. Backset is measured from the door edge to the spindle / cylinder centerline.
Strike	The latch and bolts must line up with the strike and strike box in the frame.
Handing	Confirm the opening direction before setting the motor direction.
Tools	Use a suitable screwdriver and the tools required for your door preparation. If new mortising or drilling is needed, use a qualified installer.

Installation rules

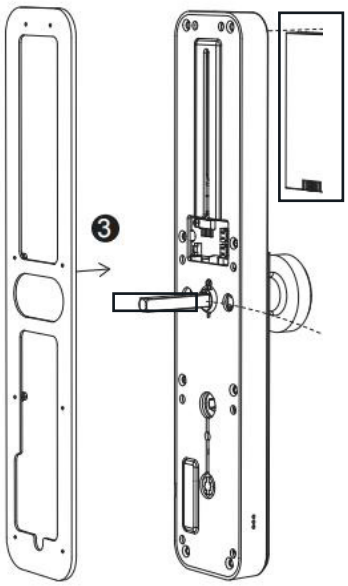
1. Keep the door open throughout installation and testing.
2. Use the supplied drilling template. The panel-size drawing is not a drilling template.
3. Fit the assemblies and connect the wiring before inserting the battery.
4. Route cables so the panels and screws do not pinch, stretch or cut them.
5. Select the screws that match your door thickness and preparation. Tighten securely without distorting the panels.
6. Complete the tests on page 11 before closing the door.

2.Installation

2.2. Installation Diagram

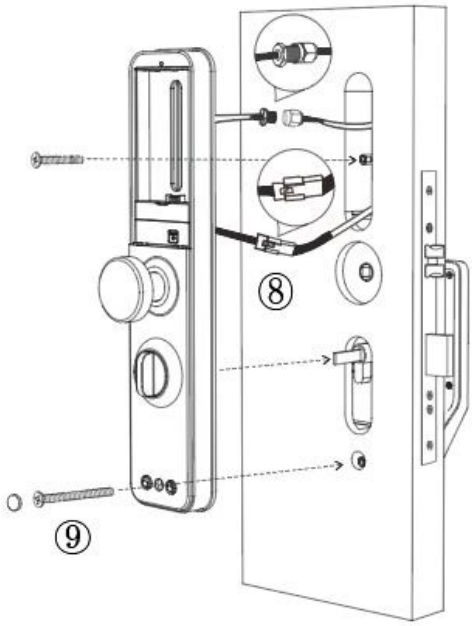
Step 1 Install Mortise
 1.Install Mortise into door with Screw and fix it.
Step 2 Install Exterior Assembly
1. Install Sliding Screw and Screw Stub. 2. Install the waterproof rubber plate to exterior assembly. 3. Install cylinder into Mortise. 4. Pass the wire through the door hole and Install exterior assembly.   

Step 3 Install Interior Assembly



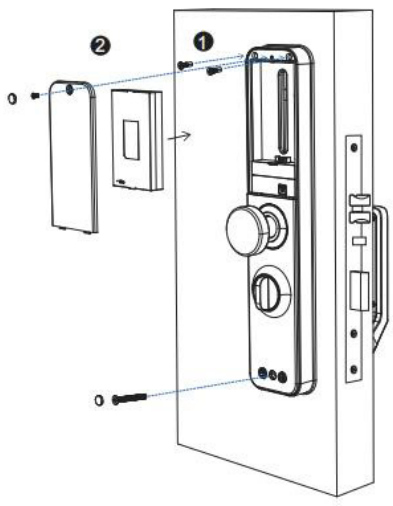
1. Fit the rubber gasket to the fixing plate.

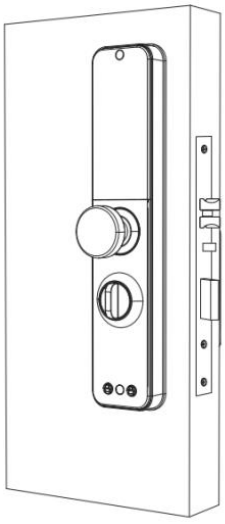
2. Remove the battery cover and screw-hole cover.



3. Connect the front and rear wiring.

4. Secure the interior assembly to the fixing plate with screws.





5. Insert the lithium battery. Refit the battery cover and screw-hole cover.

2.3. Set handing and test

1. With the door open, create an administrator using page 12.
2. Wake the keypad, enter **1**# and verify the administrator. Choose **4. Unlock Settings**, then **1. Direction Settings**. Use # as prompted to change the opening direction.
3. Test the electronic lock / unlock control and manual thumbturn. Confirm the latch and bolts move freely and in the intended direction.
4. Test an enrolled credential and the mechanical key with the door open. Then check that the strike aligns and that the door closes and locks without binding.

2.4. Everyday entry

Method	How to use it
Face / palm	Approach the reader and present an enrolled face or palm. The specified sensing range is 0.3-1.2 m; follow the lock prompts.
PIN	Wake the keypad, enter an enrolled PIN and press #.
RFID card	Present an enrolled card at the card-reading area.
Fingerprint, if fitted	Place an enrolled finger on the reader behind the exterior grip.
Remote request	The visitor presses #. The authorized user receives the request in Smart Life and chooses whether to unlock. See page 17.
Mechanical key	Open the keyhole cover, insert the key and turn to release the lock. Test the required direction during installation; do not force it.
From inside	Short press the electronic control to unlock; long press to lock. The manual thumbturn operates the lock mechanically.

3. Local operation

3.1. Keypad menu and administrator setup

Set up an administrator before normal use. The initial password is **123456**. Factory / trial mode is for setup and may accept unregistered fingerprints on equipped units. Do not leave the lock in trial mode.

Open the local menu

1. Touch the keypad to wake it.
2. Press **1#**. Verify an existing administrator, or use **123456** for initial setup as prompted.
3. Use the spoken menu. Press # to confirm and * to cancel, return or exit.

3.2. Create the first administrator

1. In the local menu, select **1. User Management**, then **1. Add Admin**.
2. Choose an available administrator ID from **1-5**. Select a credential type and complete the prompts. A PIN provides a useful backup to biometric entry.
3. Finish enrollment and wait for the success confirmation. Exit the menu.
4. With the door open, test the new administrator credential. Confirm that default / trial access no longer opens the lock before relying on it.

Administrator and regular users

Administrators manage settings and credentials. Regular user IDs are **6-300**. Assign each person their own credentials so you can remove one person without changing everyone else's access.

3.3. Add access credentials

1. Open **1**# and verify an administrator.
2. Select **1. User Management**, then **2. Add Users**. Choose an available user ID from 6-300.
3. Select the credential type below and follow the spoken prompts. Test it with the door open after enrollment.

Menu choice	Enrollment guidance
1. Face	Face the upper recognition area. Keep your face visible and follow the prompts until the lock confirms success.
2. Fingerprint (if equipped)	Use a clean, dry finger and reader. Place the finger as prompted until enrollment is confirmed.
3. Card	Present the RFID card at the card-reading area when requested.
4. PIN code	Enter and confirm a unique PIN using the length and format accepted by the keypad prompts.
5. Palm vein	Present your palm to the upper reader and follow the enrollment prompts until confirmed.

3.4. Remove or change access

Open **User Management**. Use **Delete By Code** to remove the selected user ID, or **Delete By Type** to remove a credential category. Review the selection carefully: deleting by type may affect several users.

Deleting by type does not remove administrator credentials. Use the administrator / ID management options for those changes, and keep a working administrator credential.

Capacity: up to 300 combined credentials, including up to 50 faces, 50 palms and 100 fingerprints. These are shared limits; do not add the individual limits together as extra capacity.

3.5. Settings

Wake the keypad, enter **1**# and verify the administrator. Use the local menu to adjust:

Menu	What it controls
2. System Setting	Time and date, language, voice volume and single-user / dual-user authentication.
4. Unlock Settings	Opening direction, motor and latch settings, and delayed locking. Installer adjustments affect the mechanism; change them with the door open and test afterward.
5. Anti-pry alarm	Enable or disable the anti-pry alarm using the menu prompts.
6. Face distance	Disable sensing, or choose short, medium or long sensing distance.

Dual-user mode: two regular users must authenticate. Administrators can still unlock independently. It does not take effect in the initial / trial state.

Automatic locking: delayed locking sets a time after unlocking. Check that the door is closed and the bolt engages the strike; do not assume the lock senses that the door is shut.

3.6. Factory reset

A factory reset deletes enrolled credentials and restores the initial password 123456. It is not part of battery charging or replacement. Keep the door open and the mechanical key available.

1. Open **1**# and verify an administrator.
2. Select **3. Initialization**. Read or listen to the confirmation prompt, and confirm only if you intend to erase the lock settings and credentials.
3. After a reset, create an administrator again and test the lock before normal use. Reconnect the app if required.

If you cannot authenticate or the initialization option is unavailable, contact US Door & More Inc. for the reset procedure for your unit. Do not experiment with the concealed reset control.

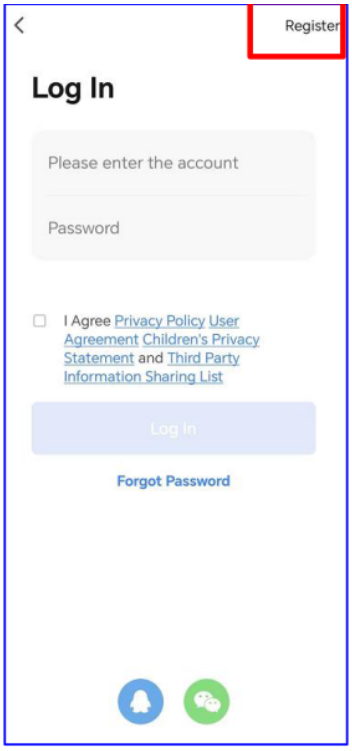
4. App operation

4.1. Install Smart Life

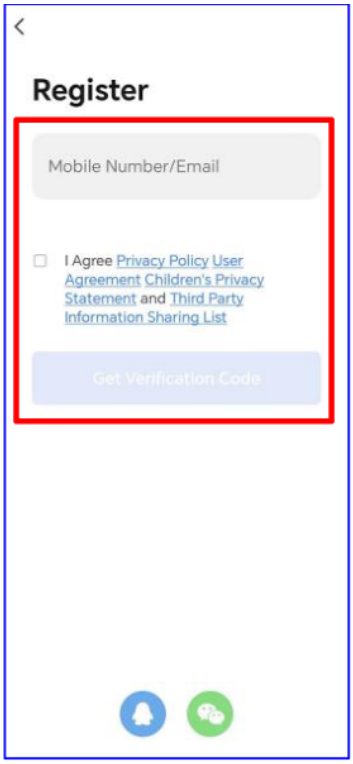
Search for **Smart Life** in the Apple App Store or Google Play and install it. Use the app specified for this lock configuration.

4.2. Register or sign in

1. Open Smart Life and choose **Sign Up** / **Register**, or log in to an existing account.
2. Confirm your country / region and enter your email address or a supported mobile number.
3. Request the verification code and enter it. Create your account password following the app prompts.
4. If you already have an account, sign in with that account. Use **Forgot Password** if needed.



Sign in



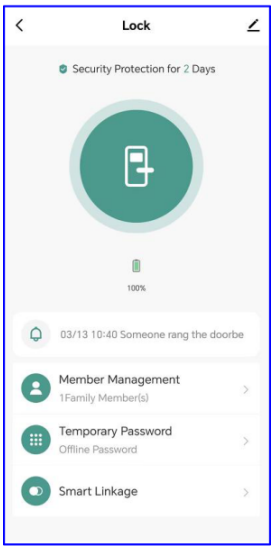
Create an account

Keep your account password private. Enable permissions for device discovery, notifications and video intercom. App screens may vary by version.

4.3. Connect the lock to Wi-Fi

Before pairing: create an administrator on the lock, charge and install the battery, and connect your phone to the intended **2.4 G**Hz **Wi-Fi** network. A 5 GHz-only network is not supported.

1. Stand near the lock. Enable Bluetooth on your phone and allow the app permissions requested for device discovery.
2. On the lock keypad, press **8**# and verify an administrator. The number **5** lights to indicate network-pairing mode.
3. In Smart Life, tap +, then **Add Device**. Use automatic discovery, or choose **Camera** & **Lock** > **Lock** (**Wi-Fi**).
4. Select the 2.4 GHz network and enter its Wi-Fi password. Complete the prompts.
5. Wait for the successful connection message, then tap **Done**. Open the lock in the app.
6. Test a doorbell request with the door open. Confirm that the authorized phone receives it.



Example device screen

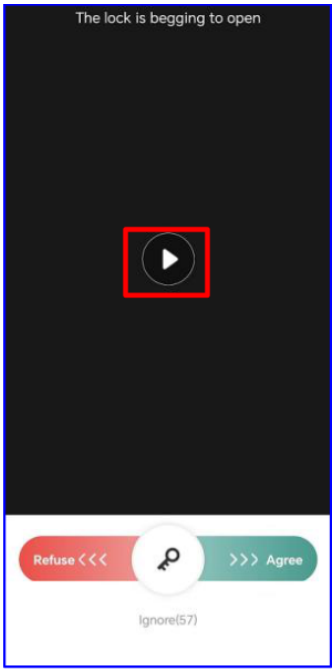
If pairing fails

Check the Wi-Fi password, the 2.4 GHz band and signal strength at the installed door. Confirm that an administrator exists and that pairing mode is active. Reopen the app and retry near the lock.

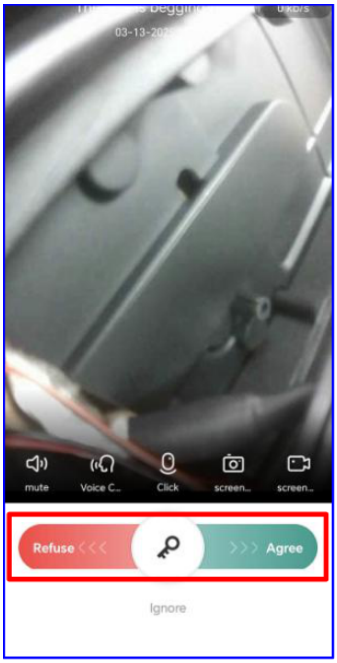
After a router or Wi-Fi password change, reconnect through the app's device/network setup. If that path is unavailable, contact support before resetting the lock.

4.4. Remote opening requests

1. The visitor presses # / **doorbell** on the exterior keypad.
2. The connected phone receives an opening request. Open it in Smart Life.
3. Use video / intercom to confirm who is at the door.
4. Choose **Agree** / **unlock** to allow entry, or **Refuse** to decline. A request alone does not authorize entry.



Incoming request



Video / intercom

4.5. Camera and recordings

In the request screen, use the microphone / intercom and mute controls as needed. Use the photo or recording control to save an image or clip to your phone's local album; allow the required phone permissions.

Remote requests, video and alerts require a working internet connection at the lock and on the phone. If no request arrives, check notifications and connectivity on page 22.

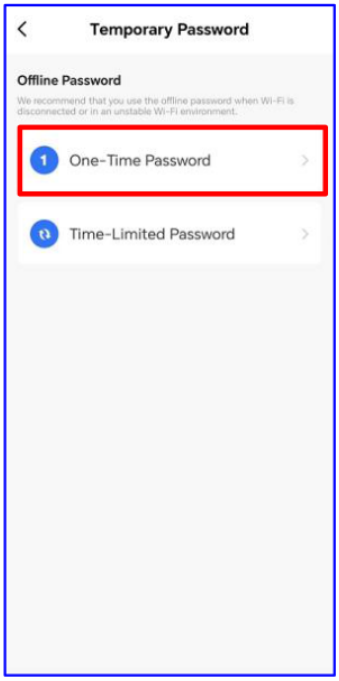
4.6. Manage app users

1. Open the lock in Smart Life and choose **Users** / **Member Management**.
2. Select an existing member to review or edit their information. Use + to add a member where offered, following the app prompts.
3. Give administrator permissions only to people who need to manage the lock. Review access when a household member, employee or guest no longer needs entry.

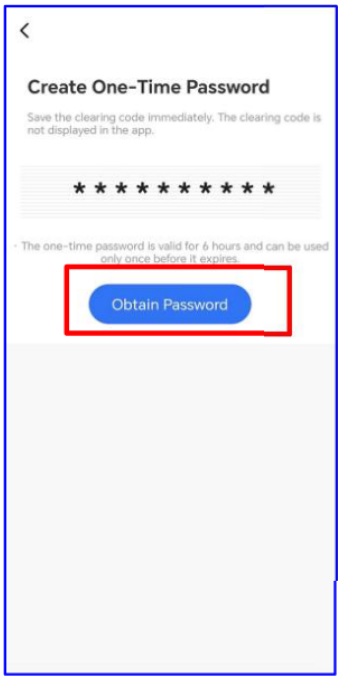
4.7. Temporary guest passwords

Open **Temporary Password** on the lock's device page. Choose an available type, such as **One-Time Password** or **Time-Limited Password**. Create the password, check its validity period and share it only with the intended visitor.

The visitor enters the code at the keypad and confirms with #. Use it before the displayed expiry. A one-time code can be used only once. The illustrated one-time option shows a 6-hour validity window; follow the validity shown by your app.



Choose password type

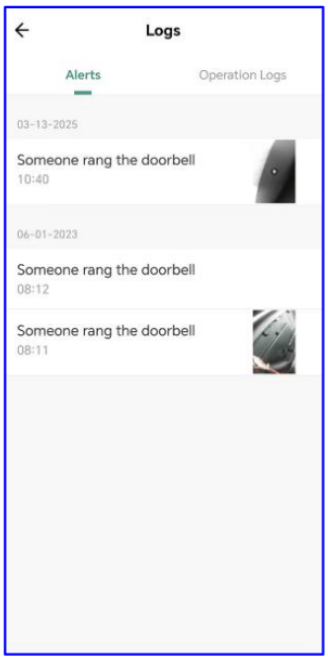


Create and check expiry

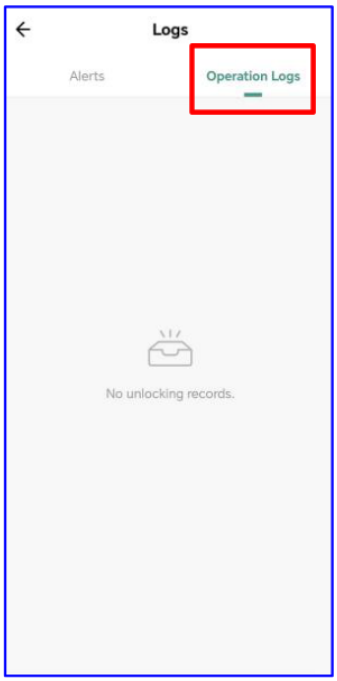
Temporary-password options depend on the device and app version. For permanent household credentials, use the enrollment steps on page 13.

4.8. Alerts and operation records

Open the lock's activity / message area. Choose **Alerts** for alarm or doorbell messages and **Operation Logs** / **Records** for recorded entry activity.



Alerts



Operation logs

The lock must be connected to the internet to upload activity in real time. Only a limited history may be retained. Save needed records, using export if available in your app.

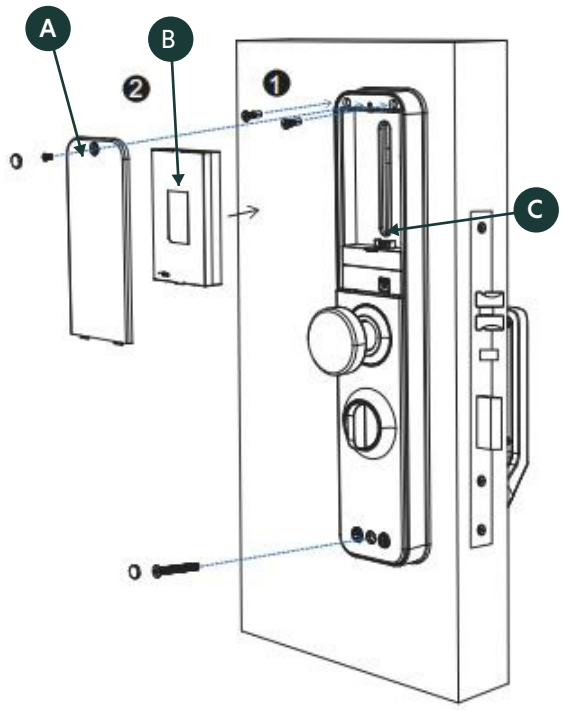
Enable notifications in both Smart Life and your phone settings. Available alert types include doorbell, alarm and hijack / duress events. A duress alert requires the corresponding feature to be configured; ordinary enrollment does not establish it.

4.9. What works without internet?

Function	Connection needed
Enrolled local credentials	Face, palm, PIN, RFID and optional fingerprint operate at the powered lock without a live internet connection.
Remote requests / video / live alerts	Require an online lock and an internet-connected phone.
Mechanical key / manual thumbturn	Mechanical backup access does not depend on internet or battery power.

5. Battery care

5.1. Locate the removable battery



A. Upper cover
Release the cover fastener to access the pack.

B. Rechargeable pack
4,200 mAh lithium battery. Remove this pack for normal charging.

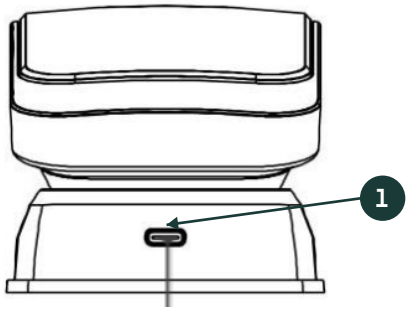
C. Battery compartment
Refit the pack in its original orientation and align the contacts.

5.2. Remove, recharge and reinstall

1. Keep the door open and your mechanical key accessible.
2. Use a suitable screwdriver to release the upper battery-cover fastener. Lift off the cover and keep the fastener.
3. Lift out the battery pack carefully. Leave the lock mounting screws and wiring in place. Do not press Reset.
4. Locate the **USB-C charging socket on the battery casing**. Connect the charging cable and a compatible USB power adapter that matches the charging-input rating on the battery label.
5. Charge according to the battery's charging indicator instructions. Disconnect the cable, refit the pack in its original orientation, and secure the cover.
6. Test electronic locking and unlocking with the door open before closing it.

Two USB-C connections, two uses: the socket on the removable battery charges the pack. The port under the exterior lock supplies emergency power for entry.

5.3. Emergency entry with a dead battery



Exterior underside
Connect a power bank to this USB-C port for temporary power. This connection does not recharge the battery pack.

1. Connect a charged power bank to the exterior emergency USB-C port with a suitable cable.
2. Wake the keypad and use an enrolled credential to unlock. External power supplies electricity; it does not bypass authentication.
3. After entering, remove and recharge the battery as shown on page 20. The mechanical key is the other backup entry method.

5.4. Recharge interval and replacement

Recharge promptly when the low-battery warning appears. The interval depends on how often the lock is used, Wi-Fi and camera activity, and ambient temperature. Do not rely on a fixed number of remaining unlocks.

The pack is rechargeable and is intended to be reused. There is no fixed calendar replacement interval. If it will not charge or hold a useful charge, contact US Door & More Inc. to identify a compatible replacement. Match the pack model, electrical ratings, contacts and fit; capacity alone is not enough.

5.5. Battery and lock care

Use the charging-input rating printed on the battery. Do not open, puncture or short the pack. Stop using a swollen, leaking or damaged battery and contact support. Keep the pack and charging connections dry.

Clean the lock, camera and readers with a soft, dry cloth. Do not spray cleaner into openings. Check that the door and strike move freely if battery use suddenly increases.

With the battery removed, powered entry and app functions are unavailable. Keep the mechanical key accessible and confirm your manual entry method before closing the door.

6. Troubleshooting

Problem	What to check
Keypad does not wake	Charge the battery and reseat it in the correct orientation. If still unresponsive, have the installer check cable connections and trapped wiring. Remove the battery before handling internal wiring.
Fingerprint will not enroll	Confirm a fingerprint reader is fitted. Clean and dry the finger and sensor, then retry. Use PIN or card access while troubleshooting.
Face / palm recognition fails	Use an enrolled credential, uncover and clean the reader, and follow its position prompts. Check the face-distance setting. Re-enroll if needed; keep a PIN or key as backup.
Battery drains unusually fast	Check usage, repeated wake-ups, Wi-Fi/camera activity and mechanical binding. Recharge and observe. Persistent rapid drain may indicate a battery, wiring or lock fault; contact support.
Credential accepted, door will not open	Keep the door open for testing. Have the installer check handing, spindle / clutch alignment, the mortise and strike. Do not force the handle or bolt.
PIN entry temporarily blocked	More than five consecutive incorrect PIN attempts can lock the keypad for 90 seconds. Wait for the lockout to end before trying a valid credential.
No doorbell notification	Confirm the lock is online, notifications are enabled in the app and phone settings, and the phone has internet access. Test with a visitor pressing #.
Wi-Fi pairing fails	Use 2.4 GHz Wi-Fi, verify the password and signal, enable phone Bluetooth, and enter pairing mode with 8# after administrator verification. See page 16.
Activity records missing	The lock cannot upload activity in real time while offline. Restore its connection and reopen Records / Operation Logs. Historical retention is limited.

7. Frequently asked questions

Battery and emergency access

Where is the battery, and is it removable?

The 4,200 mAh rechargeable lithium pack is behind the upper cover of the indoor assembly. It is removable. See the labelled drawing and steps on page 20.

Do I charge the whole lock through the outside USB-C port?

No. Remove the battery and use the USB-C socket on the battery casing for normal charging. The exterior port is for temporary emergency power.

How often do I need to recharge or replace the battery?

Recharge when the low-battery warning appears. Runtime varies with use and conditions. Recharging does not mean buying a new pack; replace it when it is no longer serviceable after the cause has been checked.

How long does charging take, and which charger should I use?

Use a compatible USB adapter that matches the charging-input rating printed on your battery. Follow its charging-indicator instructions. If the rating or indicator meaning is unclear, contact US Door & More Inc. before charging; do not assume a fixed charging time.

Can I use the lock while the battery is charging?

Powered entry, camera and app functions are unavailable while the battery is removed. Use the mechanical key and interior manual control. Keep the key accessible and test this before closing the door.

Will I need to reset the lock after charging?

Do not perform a factory reset as part of charging or battery replacement. Refit the charged pack and test your existing credentials. If they do not work, contact support before resetting, because a reset deletes enrolled credentials.

What happens if the battery dies while I am outside?

Use the mechanical key, or supply temporary power through the exterior USB-C port and authenticate with an enrolled credential. Then recharge the battery pack. See page 21.

7. Frequently asked questions

Access, connectivity and everyday use

Can I unlock the door without Wi-Fi?

Yes. Enrolled local credentials work at the powered lock. Remote requests, video and live app notifications require internet. The mechanical key works without internet or battery power.

Do I need a separate Wi-Fi gateway?

The setup in this manual connects the lock directly to 2.4 GHz Wi-Fi through Smart Life. No separate gateway is required for that setup.

Can I give a visitor temporary access?

Use Temporary Password in Smart Life. Check the code type and expiry before sharing it. For household members, enroll a separate permanent credential. See pages 13 and 18.

Why is passage mode not taking effect?

If Passage Mode is available and enabled, complete one successful unlock verification to activate it. End passage mode and confirm the door locks when unrestricted entry is no longer needed.

Does automatic locking mean the door is closed?

No. Automatic / delayed locking sets when the lock engages after unlocking. Check that the door is closed and the bolt has engaged the strike.

Where are camera photos, recordings and activity records?

Use the in-app photo and video controls to capture a moment. Saved photos and clips are in the phone's local album. Entry and alert history is in Records / Operation Logs.

What should I do if a key or card is lost?

Delete a lost card credential promptly. A mechanical key cannot be disabled in the app; contact US Door & More Inc. or a qualified locksmith about the cylinder and replacement-key options.

How do I request help?

Contact US Door & More Inc. with the product name, purchase information, a photo of the product / battery label and a description of the issue. Do not send administrator PINs or account passwords. Contact details are on the back cover.

Guarantee

Customer Name : _____

Customer Phone: _____

Purchase Date : _____

Product Name : _____

Product Model : _____

Note:

①Please keep this card so that you can use it when you need warranty service.

②We provide you with a one-year warranty from the date of purchase.

3. This warranty service is valid for customers in any country in the world.



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