



SubstiKIT™ LED Type C System and Magnetic Bar Retrofit Kits Limited Warranty

LEDVANCE LLC and LEDVANCE Ltd. / Ltée (LEDVANCE) is pleased to provide a limited warranty for the Lamp products listed below that are primarily used in **industrial or commercial** applications. (For use in the U.S and Canada)

LEDVANCE warrants SubstiKIT™ LED Type C System and Magnetic Bar Retrofit Kits "Product" (Lamps & DC Driver installed together as outlined in table below) to be free from defects in material and workmanship from the date of installation (or date of manufacture if installation date is not known or available) for the warranty periods in Table 1 for the number of hours of use per year and subject to the Terms and Conditions specified below.

If Product fails to operate during the Warranty Period, LEDVANCE may, at its sole option, replace or repair the Product with the same or similar Product, at no charge to the Purchaser. If replacement product is not available, LEDVANCE will grant Purchaser a credit towards Product replacement, the remedy which will use the following calculation. For credit to be applied, purchaser must have purchased directly from LEDVANCE, otherwise replacement product will be provided as a remedy.

$$\frac{[\text{Purchase Price (\$) OR quantity of defective Product}] \times \text{Unexpired warranty period (months)}}{\text{Warranty period (months)}}$$

If LEDVANCE grants a replacement and the Lamp or DC Driver is not available, a comparable product will be provided. No labor is included under this warranty for either the Lamp or Driver replacement.

DC Driver	Lamp	Warranty Period per Operating Hours
SYLDC1-2X17TLEDUNV2C350DIM ^{1, 2, 3, 4} or SYLDC3-4X17TLEDUNV4C350DIM ^{1, 2, 3, 4}	LED15T8L48FGDIM9xxDC350	60 Months – (up to 8,760 hours per year)
SYLDC1-2X14TLEDUNV2C290DIM ^{1, 2, 3, 4} or SYLDC3-4X14TLEDUNV4C290DIM ^{1, 2, 3, 4}	LED8T8L24FGDIM9xxDC290 or LED12T8L36FGDIM9xxDC290	60 Months – (up to 8,760 hours per year)
LEDvr1-2LTLEDUNV9-30WDIM ^{1, 3, 6, 7} or LEDvr3-4LTLEDUNV27-60WDIM ^{1, 3, 5, 6, 7}	LED8T8L24FGDIM8xxDC170 or LED10T8L36FGDIM8xxDC220 or LED12T8L48FGDIM8xxDC255 Or LED13T8UFGDIM8xxDC280	60 Months – (up to 8,760 hours per year)
LEDvr1-2LTLEDUNV9-30WDIM-LINK ^{1, 2, 3, 6, 7} Or LEDvr3-4LTLEDUNV27-60WDIM-LINK ^{1, 2, 3, 6, 7} Or LEDvr1-3LTLED347V9-40WDIM-LINK ^{1, 3, 6, 7} Or LEDvr3-4LTLED347V27-54WDIM-LINK ^{1, 3, 5, 6, 7}	LED8T8L24FGDIM8xxDC170 or LED10T8L36FGDIM8xxDC220 or LED12T8L48FGDIM8xxDC255 or LED13T8UFGDIM8xxDC280	60 Months – (up to 8,760 hours per year)
LEDvr1-2LTLEDUNV9-30WDIM-LINK ^{1, 2, 3, 6, 7, 8, 9} Or LEDvr3-4LTLEDUNV27-60WDIM-LINK ^{1, 2, 3, 6, 7, 8, 10}	LED8T5L24FGDIM8xxDC165 ⁸ or LED10T5L36FGDIM8xxDC210 ⁸ or LED13T5L48FGDIM8xxDC275 ⁸ or LED21T5HOL48FGDIM8xxDC450 ^{8, 9, 10}	60 Months – (up to 8,760 hours per year)
LEDvr1-MAGBAR13UNH10-20WDIM ^{1, 3, 11, 12} or LEDvr1-MAGBAR24UNH20-40WDIM ^{1, 3, 11, 12} or LEDvr1-MAGBAR34UNH30-60WDIM ^{1, 3, 5, 11, 12}	LEDMAGBAR/L24FPDIM8SC7 or LEDMAGBAR/L36FPDIM8SC7 or LEDMAGBAR/L48FPDIM8SC7	60 Months – (up to 8,760 hours per year)

Notes:

1. This warranty is conditioned on the SubstiKIT DC Driver control point temperature driver (Tc) not exceeding a maximum operating temperature of 75°C. The control point for the LEDMAGBAR DRIVER (Tc) is to not exceed maximum operating temperature of 90 C. Operation in excess of this maximum operating temperature(s) for each product type will void this warranty.
2. De-lamp is allowed by only 1 lamp (for example, 3-4 channel driver can de-lamp to 3 lamps or 2 channel driver can be de-lamped to 1 lamp).
3. Tubes/bars of different lengths should not be mixed to operate from a single driver.
4. Refer to product information bulletin LED535 for additional system details
5. Do not use 3-4 lamp driver to operate less than 3 lamps.
6. Refer to product information bulletin LED583 for additional system details.
7. These LED lamps require an external driver and are intended to be used with LEDVANCE branded direct-current drivers included in this specification as a UL Approved Type C System. They are not interchangeable with older models.
8. T5 & T5HO lamps are compatible with drivers noted only. See product information bulletin LED583 for approved combinations.
9. 1-2 lamp driver can only operate 1 T5HO lamp maximum
10. 3-4 lamp driver can only operate 2 T5HO lamp maximum
11. Refer to product information bulletin LED609 for the Magnetic Bar Retrofit Kits for additional system details. These magnetic bars require an external driver and are intended to be used only with the LEDVANCE branded driver in this specification. The drivers are not interchangeable with older models.
12. LEDMAGBAR Drivers are only to be used with the number of bars as specified in the driver: LEDvr1-MAGBAR13UNH10-20WDIM is only to be used with 1-3bars; LEDvr1-MAGBAR24UNH20-40WDIM is only to be used with 2-4 bars; LEDvr1-MAGBAR34UNH30-60WDIM is only to be used with 3-4 bars.



TERMS AND CONDITIONS

This warranty only applies when the SubstiKIT LED lamp is installed on SubstiKIT DC Driver or the MAGNETIC BAR is installed on the LEDMAGBAR and are properly installed and used in accordance with LEDVANCE's published specifications and operating instructions. Product must be used in lighting equipment designed and approved for the application and in environmental conditions (temperature, humidity) within the normal specified operating range.

This warranty excludes failures resulting from acts of God, accident, fire, vandalism, or civil disturbances. This warranty does not apply to any abnormal use of Product or use in violation of any applicable standard, code or instructions, including those contained in the latest version of the National Electrical Code (NEC), the Standards for Safety of Underwriters Laboratory, Inc. (UL), the Standards for the American National Standards Institute (ANSI) or, in Canada, the Canadian Standards Association (CSA). This warranty will not apply in the event of conditions demonstrating abnormal use or stress, including under/over voltage/current conditions, excessive switching cycles or operating hours, or conditions outside the following recommended operating conditions.

Any repair, alteration or modification of Product, including replacement of Product components with components of other manufacturers will void the warranty in its entirety.

WARRANTY ACTIVATION PROCESS/CLAIMS PROCEDURE In order to receive warranty coverage, Purchaser must deliver to LEDVANCE a completed warranty registration form within 30 days of installation. The warranty registration form can be found at www.ledvanceUS.com/warranty. A warranty claim can be reported online at www.ledvanceUS.com/warranty or by contacting either LEDVANCE's National Customer Service & Sales Center at 1-800-654-0089 Fax: 866-632-9674 or the designated LEDVANCE sales representative.

At LEDVANCE will provide Purchaser with a Return Material Authorization (RMA) Number and instructions as to if, when and where to return defective Product. Purchaser must promptly return Product, at Purchaser's expense, to LEDVANCE in accordance with such instructions. Failure to follow this procedure shall void the warranty.

LEDVANCE reserves the right to (i) examine all Product to determine the cause of failure and patterns of usage and (ii) be the sole judge as to whether a Product is defective and covered under this warranty.

LIMITATION OF LIABILITY

THE FOREGOING SHALL CONSTITUTE THE EXCLUSIVE REMEDY OF PURCHASER AND THE SOLE LIABILITY OF LEDVANCE FOR PRODUCT. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IMPLIED. IN NO EVENT SHALL LEDVANCE BE LIABLE FOR ANY OTHER COSTS OR DAMAGES, INCLUDING LABOR, LOST PROFITS OR REVENUES, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES. SOME STATES AND JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR JURISDICTION. IN NO EVENT SHALL LEDVANCE'S TOTAL LIABILITY FOR ANY REASON ARISING HEREUNDER EXCEED THE PURCHASE PRICE PAID BY PURCHASER FOR PRODUCT

Please call Customer Service at 1-800-654-0089 or contact your local LEDVANCE representative.

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